



Te Puna o Rotoaira Campground

welcome@tepunaorotoaira.com | www.tepunaorotoaira.com | 027 293 7519

Nau mai, haere mai ki Te Puna o Rotoaira. Please take a moment to read this guide for important information during your stay.

Quiet Hours

- Quiet hours are observed between 10:00 PM and 7:00 AM.
- Please be considerate of other guests at all times. Loud music, parties, or disruptive behaviour are not permitted.

Safety & Care

- Children must be supervised at all times, particularly near the lake and playground.
- Please take extra care around the lake and other natural areas.
- Glass is not permitted near the lake.
- Lake access is strictly for registered guests only.

Fires, Generators & Restricted Items

For everyone's safety and comfort, the following are not permitted onsite:

- Fires of any kind (including BBQs and fire pits)
- Generators
- Fireworks
- Drones

Drugs & Alcohol

- The campground is smoke and vape free.
- Drugs are strictly prohibited.
- Alcohol may be consumed at individual accommodation or sites only.
- Alcohol is not permitted in communal areas.

Facilities

Wharekai (Shared Kitchen)

- Available for registered guests only.
- Please wash, dry, and put away dishes after use.
- Label personal food items clearly.
- Leave the space clean and ready for the next person.

Laundry

- Communal laundry facilities are located at the ablutions block.
- Washing machines and dryers operate via tokens, available from reception during staffed hours.



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Playground

- Suitable for children aged 12 and under.
- Adult supervision is required at all times.

Lake Rotoaira

- Fishing is permitted with a valid Lake Rotoaira Fishing Licence.
- Kayaks, canoes, row boats, waka ama and small motorised fishing boats are permitted on Lake Rotoaira. All other watercrafts are strictly prohibited. If you are uncertain, please ask the friendly staff.

Vehicles & Visitors

- One vehicle per site or booking, unless otherwise approved.
- You are permitted a maximum of two guests per day between the hours of 8.00am-5.00pm.

Pets

- Pets and animals are not permitted on the premises.

Waste & Disposal

- Please use the designated rubbish and recycling areas provided.
- There are no wastewater or grey water dump stations onsite.

Connectivity

- There is limited guest Wi-Fi available onsite.
- Mobile phone coverage may be limited.

Staffed Hours & Help

- Staffed office hours are 1.00pm to 4.00pm, 7 days a week.
- For urgent assistance outside these hours, please call 027 293 7519.
- In an emergency, dial 111.

Check-Out

- Please leave your accommodation or site tidy on departure.
- Return cabin keys as instructed, where applicable.

Thank You

- We appreciate your cooperation in keeping Te Puna o Rotoaira a safe and respectful place. We hope you enjoy your stay with us.